KANEPACKAGE PHILIPPINE INC.  No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna					INVESTIGATION REPORT FORM (IRF)					
	Telephone No. Fax No. (049) 5	(049) 545-7166 to 45-6302	69	Inhouse Detection Customer Claim  Control No.: IRF-08-0006 Date Issued: 15-Aug-22						
Custome	er	EPPI		Attention To NEIL ROYALES						
Item Code -				Department KPLIMA-PRODUCTION						
Item Description PAD BLOCKS				Date o	Date of Detection 15-Aug-22					
Job Order Number N/A					Section Detected Vertical					
ILLUSTRATION OF THE PROBLEM					Major		Minor			
					ot Quantity (pcs.)	Reject Qua		Reject Percentage #VALUE!		
					Nature of Defect:					
					WAVE BOARDS					
		The state of the s		Requirement:						
					ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF WAVE BOARDS					
		<b>上</b>		Actua	Actual:					
				WAVE BOARDS OCCURRED DURING LAMINATION PROCESS						
	NO. OF OCCURRE	NCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN				CONTENT		
	First		Hold		Slotter	Gluin	g	Material		
	Recurrence		Special Acceptance		EQOS	Vertical		Dimension		
	No.:		For Rework		Diecut	Other	s:	Appearance		
	Date:		Reject / Disposal		Detaching			Process / Method		
	Issued by Checked by			Approved by				Received by (Receiving Section)		
C. Arevalo G. Marsino QA-IE Staff QA-Supervisor			QA Asst. Manager			FOR	N. Cepeda Head/ Supervisor			
			I. INVESTIGA	ATION / A	NALYSIS					
	DIRECT CAUSE: (Ar	nalyze the reaso	on of occurrence, why it happened?)		INDIRECT CAUS	SE: (Analyze the re	eason of occu	rrence, why it leaked?)		
	Why 1:			Why 1						
System / Training	Why 2:				:					
m/T	Why 3:			Why 3	:					
Syste	Why 4:			Why 4				√/		
0,	Why 5:				:					
l w	Why 1:				Why 1:					
Design / Toolings	Why 2:				Why 2:					
n / Tc	Why 3:				Why 3:					
Desig	Why 4:				Why 4:					
	Why 5:				Why 5:					
<u>.</u>	Why 1:				Why 1:					
Process / Material	Why 2:				Why 2:					
SS / N	Why 3:				Why 3:					
roce	Why 4:				Why 4:					
1	Why 5:			Why s	Why 5:					

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## INVESTIGATION REPORT FORM (IRF)

Fax No. (049)	545-6302			FINAL CONS	LICION						
				FINAL CONC	LUSION		DUTELOW DOOTCALISE				
	OCCURRENC	E ROOTCAUSE				(	OUTFLOW ROOTCAUSE				
IMMEDIATE ACTION:	(Action to be done	to contain/ temporary	correct the pro	oblem found)	CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)						
. Sorting Result						Actions to be do	one to eliminate recurrence	Who / When			
	cation	Total Stock	NG	Total Good							
RM					Custom						
WIP					System						
FG											
. Orientation											
Date		Time			Design /						
Title					Tools						
Attendees											
. Reworking											
Rework Quantity					Process						
Total Good					1100000						
Rework Percentage (Good	1)										
II. QA ROOTCAUSE	VERIFICATION	ON (To be filled o	ut by QA Ir	ı-charge)	Date Condu	cted:	PIC:				
	Identifie	d Rootcause			Recommendation						
		III. CORREC	CTIVE ACT	ION VERIFICATI	ON (To be f	lled out by QA Ir	n-charge)				
	Ch	ecked by	Date	Implem	ented?	•	Remarks				
1st Verification of Action			[ ]Yes	[ ]No							
2nd Verification of Action			[ ]Yes [ ]No								
3rd Verification of Action	1			[ ]Yes	[ ] No			19			
Effectiveness of Action			i	[]Yes []No			ę.				
Note: If no same defect deliveries or 3rd verifica	s / problems of ation of action s	ccurs for 5 consect till not yet impleme	utive delive ented, Inves	ries, corrective ac stigation Report sl	tion is consid nall be re-iss	lered effective / cl ued to the affecte	osed. If the same problem oc d department to provide new	curs within 5 consecutive improvement action.			
				IV. CL	OSURE						
Status:	Status: Remarks:			Appro	oved by:		Process Owner Acknowledgment: (Receiving Section				
Closed											
Still Open			QA	Supervisor	QA A	sst. Manager	Line Leader	Department Head			
Dr. Jesus IBE			Date:		Date:		Date:	Date:			